OPERATIONS COMMITTEE MEETING

AGENDA

1. Pedestrian Safety and Public Space Improvements
2. Capital Projects – Status Updates
3. Tramway – Upcoming Overhauls and Planned Work
4. Emergency and Winter Preparedness

PUBLIC SPACE IMPROVEMENTS

PEDESTRIAN SAFETY AND PUBLIC SPACE IMPROVEMENTS

Blackwell Park Reimagined Seating Area



Before



After

Blackwell Park Pedestrian Pathway Improvement



Before



After

PEDESTRIAN SAFETY AND PUBLIC SPACE IMPROVEMENTS

West Side Walkway



Before



After

Tramway Plaza Manhattan Overlook Revitalization



Before



After

*Seating coming soon!

PEDESTRIAN SAFETY AND PUBLIC SPACE IMPROVEMENTS

Ferry Pathway Enhancements





Before





After

PEDESTRIAN SAFETY AND PUBLIC SPACE IMPROVEMENTS

Upcoming Opportunities

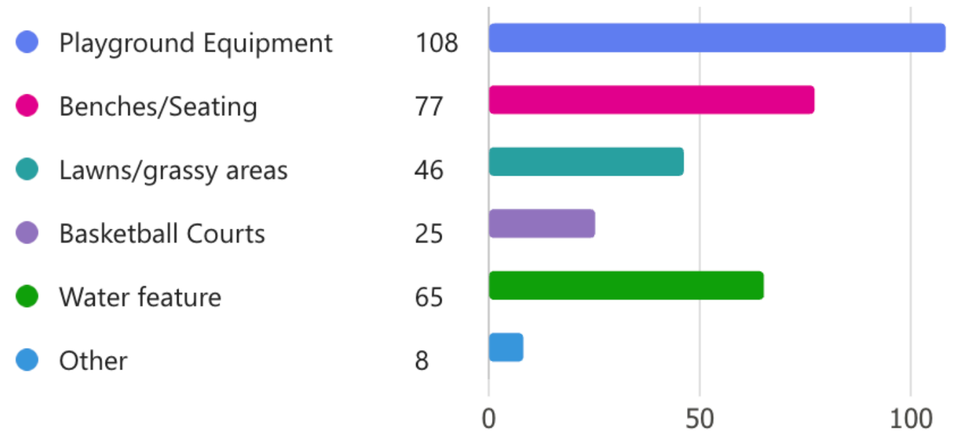




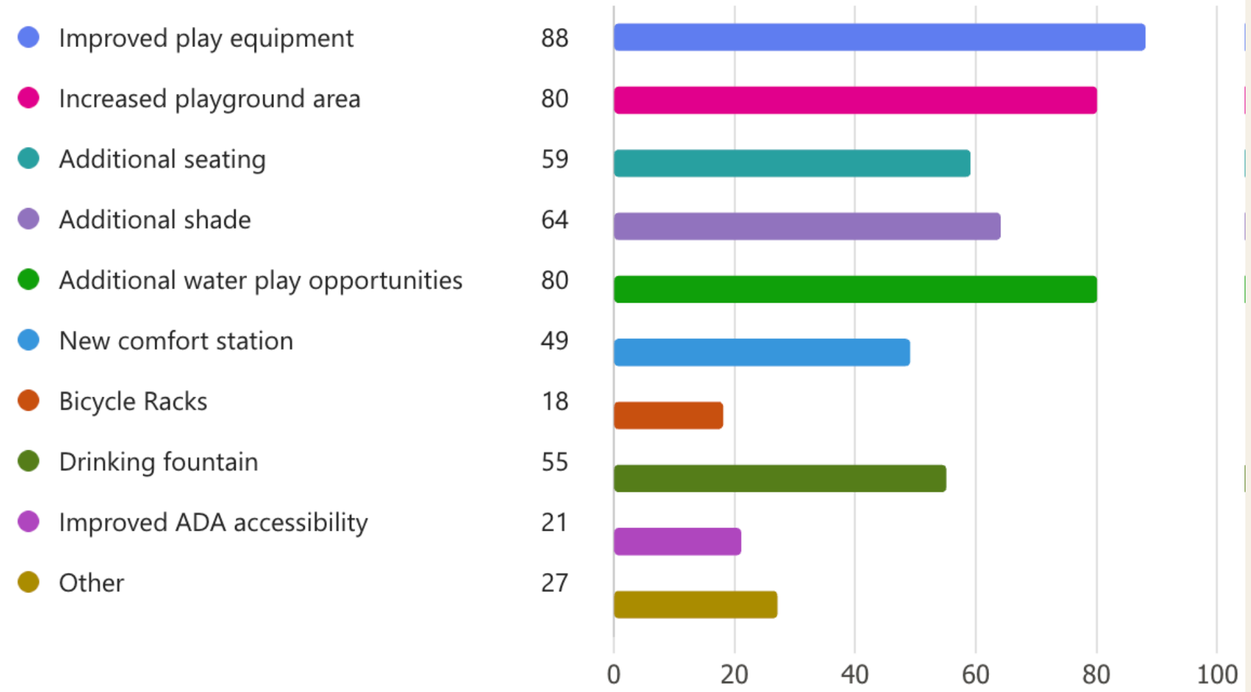


BLACKWELL PARK SURVEY

2. Which park features do you utilize most?



3. What features would you like to see added to the area?

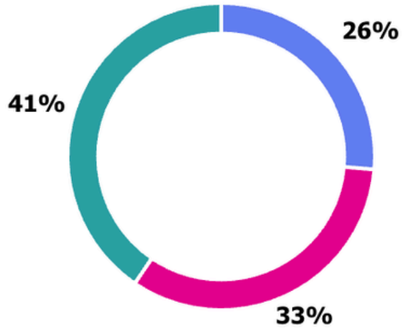


Other included: Add playground equipment for children with disabilities, a chess station, more swings, increased greenery, keep the basketball courts, barbeque grills and a dog run.

BLACKWELL PARK SURVEY

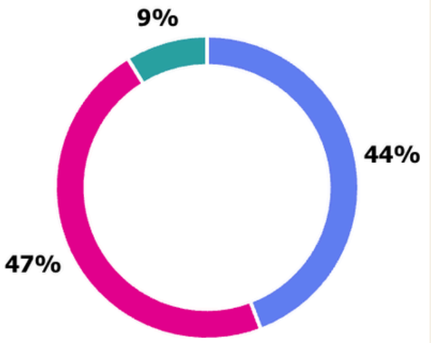
4. What type of playground enhancements would you like to see?

Add a Toddler Playground	54
Add a 2 - 5 Year Old Playground	68
Expand 5 - 12 Year Old Playground	83



5. Are there any elements of the park you would be okay with removing? (You may select more than one)

Sandpit	111
Decommissioned Water Feature	118
Other	22



CAPITAL PROJECT UPDATES

CAPITAL PLANNING UPDATES

AVAC West Pipe Section Replacement

- The project was completed on 09/17/26.
- Total project cost $412,000.
- Service along the west side has resumed, though items that do not belong in the system continues to be an issue.
- We continue to meet with building managers and provide educational materials to prevent these items from going in the system.

Special thanks to Assemblymember Seawright for her recently announced $200,000 grant for future AVAC projects!



Before



After

CAPITAL PLANNING UPDATES

Eleanor's Pier

- Demolition of the railings, light poles, and decking is complete, and the required DEC permits have been secured.
- The schedule is on track with completion by the end of June and remains within the approved amount. Unknown factors, not uncommon to underwater work, could lead to additional costs.
- In-water pile remediation work will begin in early December.
- ***Special thanks to Senator Krueger for a $617,000 grant nomination!***



Blackwell House Roof

- A full assessment showed that a full roof replacement is needed and that there is damage to the back porch.
- Because this is a landmarked building, no work can begin until the Landmarks Preservation Commission (LPC) approves it.
- A permit has been submitted to LPC for this restoration work.
- Once we have LPC approval, we will also need to file the project with NYC DOB.



CAPITAL PLANNING UPDATES

Good Shepherd Elevator Modernization

- The chapel elevator controls need to be modernized to improve system and reduce risk of future disruptions.
- Part of package approved by Board. The Motorgate elevator modernization was completed on 05/31/26. Cost: $416,000. The Chapel elevator project is budgeted for $89,000.
- Work expected to take one month; scheduled for January.
- ADA access to second floor will be unavailable. Additional permitting requirements and high cost of installing a temporary ramp would make it cost-prohibitive and would also require other building modifications, including adjustments to the stairs.
- We recognize this will be an inconvenience and have coordinated with the permit holders who frequently use the space to select the best timing for this work.



CAPITAL PLANNING UPDATES

Good Shepherd Facade Assessment

- A building facade assessment is underway to identify the areas that need attention. It will be completed by 03/15/27.
- There are areas of water intrusion into the chapel, and this assessment is the first step in understanding how many there are and how severe.
- Our goal is to preserve this beautiful historic asset and prevent more costly repairs or safety issues in the future.
- The next step will involve preparing documents for submission to the Landmarks Preservation Commission (LPC), whose approval is required.
- Total cost and time frame will depend on result of assessment.



CAPITAL PLANNING UPDATES

Prow Assessment

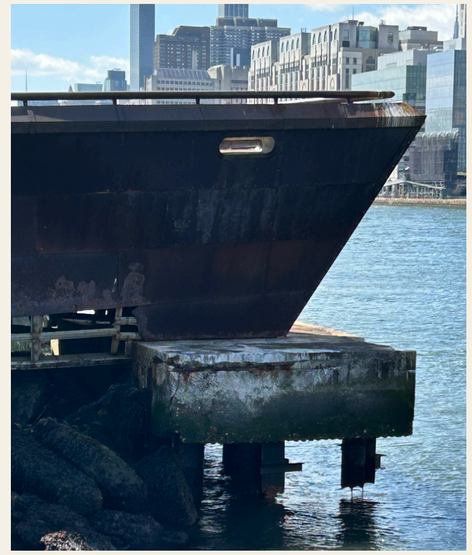
- An assessment of the Prow was conducted on 08/31, discovering that new piles would be needed to stabilize the structure.
- The condition will result in a significant cost - over $2 million likely. Further efforts are on hold until funding can be determined.

North Pier Assessment

- An assessment of subsurface conditions at the North Pier is underway.
- It is expected to be completed by 02/15.
- Divers were on site in early November to help determine what led to the failure of the pier and what repairs are required.

Helix Structural Assessment

- The Helix is an over 50-year old critical infrastructure asset on the island and the only artery for vehicular traffic.
- We are currently assessing its structural load capacity and overall condition. The assessment is anticipated to be completed by 4/15/27.
- It is vital that we understand the longevity of the Helix's condition and formulate a forecast of any needed repairs to maintain its structural integrity.







CAPITAL PLANNING UPDATES

Firefighter’s Field Comfort Station and Other Enhancements

- Currently obtaining estimates from our A&E panel to begin design.
- Estimated cost range for design is expected to be: $300,000 - $350,000.
- Improvements include:
  - Installation of a modular comfort station (2-3 stalls)
  - Raising the height of the ballfield fence to protect pedestrians.
  - Replacement of dugouts and backstops.
  - Improvement and upgrades to ADA pathways to and from the field.
  - Enhanced seating opportunities adjacent to the field.





TRAMWAY MAINTENANCE

TRAM OVERHAULS 2027

Brake and Carriage Overhaul - January 2nd - February 26th

- The Tram is due for its comprehensive carriage and brake overhaul, **required** every five years under the manufacturers maintenance manual recommendations. The most recent overhaul was completed in 2021.
- The funding for this overhaul – $1,599,838 – was approved at the April 2026 Board of Directors meeting.
- Timing for this has been moved from September, which would have interfered with the school year, to begin in January 2027 when ridership is at its lowest. POMA has inspected all of the equipment involved and verified that it is safe to do so.
- This is a significant project:
  - Each carriage will be disassembled and its components evaluated using non-destructive testing to determine whether parts can return to service or must be replaced.
  - Critical systems, including the cable clamp assemblies, will be rebuilt, and the bullwheel brake system will be fully disassembled, fitted with new linings, and reassembled. The system will then undergo rigorous load testing to confirm it meets all operational and safety standards.
- **During the overhaul, one cabin will remain in service.** Communications will be sent regularly, starting this month, to alert the community to the reduced service.

Special thanks to Senator Gillibrand and Congressman Nadler for a $250,000 grant nomination!

TRAM OVERHAULS 2027

Track Rope Repositioning Overhaul - May 20th - August 5th

- The Tram will undergo a rope repositioning, **required** every eight years to comply with ANSI standards.
- At the Manhattan Station, areas of the platform will be rerouted.
- On the Roosevelt Island side, cables will be anchored in the turf to maintain proper tension, which means the Roosevelt Island sign and bus stop will be temporarily relocated and a perimeter fence will be set up around most of the lawn.
- **During the overhaul, one cabin will remain in service.**
- We are proposing to do this work from June through August.
- There is no convenient time for it, but this window avoids the start of the school year, although service will be reduced to one cabin at the end of the school year and over July 4th.



COMMUNICATING TO THE PUBLIC

Tram Overhauls 2027

- Outreach to the community on the upcoming Tram projects for 2027 will begin immediately after this meeting.
- The advisory system will be used to send out alerts regarding service changes. Social media channels and the RIOC newsletter will also be used to communicate out project details.
- A dedicated webpage for the 2027 overhaul projects will be established with a QR code that can be accessed via the island's digital kiosks and displays.

Additional Project Updates

- RIOC advisory system will continue to be utilized for any additional project updates that would include disruption to island services (parking restrictions, road closures, restricted access points, etc.)

Sign up for RIOC Advisories

EMERGENCY PREPAREDNESS

WINTER PREPAREDNESS

- **Priority Areas:**
  1. Main roadway, bus stops, transportation hubs, crosswalks
  2: Esplanades, parks and pathways

- **Salt Supply:** 20 tons of salt on site, with an additional 75 tons secured in off-site reserve.

- **Equipment Readiness:** All winter equipment, including plows, snow blowers and salt spreaders, were inspected, tested and are operational.

- **Public Advisories:** Alerts and closures will be communicated via the RIOC advisory system and on social media. Notices may include: Temporary no-parking zones and transportation adjustments.

- **Emergency ResponseTeam (ERT):** A tabletop exercise was conducted to refresh all ERT team members on procedures and responsibilities leading up to, during and after a snow event.

- **Property Manager & Storefront Coordination:** Following last year's experience, we are reinforcing expectations for building managers and storefronts regarding their snow removal responsibilities under DSNY Code 16-123. These expectations were discussed at a recent property managers meeting.

- **Team Capacity & Deployment:** Winter operations are carried out by a core team of approximately 10–12 staff. With a small but mighty team supporting these efforts, coordination, prioritization and efficient deployment of resources are essential during major weather events. In some cases, it may take longer to accomplish full clearing of areas.

EMERGENCY PREPAREDNESS

Emergency Management Operations Protocol (EMOP): Provides state agencies with high-level structured plan for coordinating with NY State Watch Center and NYC emergency responders in response to emergencies. Components include:

- Risk and State Watch Center Triggers: Identifies events ranging from cyber attacks to flooding that require notification and coordination
- Notification Process: Outlines flow of information to Watch Center and Executive Chamber
- Organization and Contacts: Identifies RIOC team members that will represent the organization in an emergency with their contact information

The EMOP is complemented by task lists in the Brightly work order system that guide preparation activities.

Office Security Plan: Describes the actions that should take place to protect the safety of staff and visitors during an emergency. Components include:

- Standard reponse protocol
- Emergency contacts
- Evacuation routes
- Incident-specific responses

The EMOP and Office Security Plan are updated annually and reviewed and approved by the NY State Department of Homeland Security and Emergency Services.

Note: All emergencies require notification of NYC NYPD and FDNY, who will take lead on site.

EMERGENCY PREPAREDNESS

NYS Continuity of Operations Plan (COOP): Ensures that New York State government agencies can respond to an emergency and continue performing their essential functions. Key components include:

- **RIOC preparedness responsibilities:** Outlines preparedness expectations for the organization
- **Direction and Control:** Summarizes key responsibilities, levels of response, and plan maintenance
- **Emergency Management Team:** Identifies the RIOC personnel who will work together in response to an emergency along with their contact information
- **Risk Assessment:** Evaluates probability and impact of various hazards to inform planning
- **Business Analysis:** Summarizes key functions essential to ongoing operations
- **Communications and Facilities:** Summarizes radio protocol to maintain communications, RIOC facilities, and contact information for key island stakeholders (buildings, businesses, school, and non-profits)
- **Mission Essential Functions:** Identifies restoration priorities and line of succession for key department roles

The COOP Plan is updated annually and reviewed and approved by the NY State Department of Homeland Security and Emergency Services. This is complemented by an IT Disaster Recovery Plan that identifies key systems and backup information.

Note: All emergencies require notification of NYC NYPD and FDNY, who will take lead on site.

The COOP is not intended to replace any NYC Comprehensive Emergency Plans (CEMP) set forth by the New York City Office of Emergency Management (NYCOEM), or the New York State Office of Emergency Management (NYSOEM).

THANK YOU

OPERATIONS COMMITTEE MEETING

METRICS APPENDIX

METRICS

RIOC has a range of data, most of which is already available via various channels, including annual reports required by Public Authorities Law, budget reports, public safety reports, and others. That data includes:

- Revenue
- Expenses
- M/WBE unitilization
- SDVOB utilization
- Full time and temporary staff
- Tram and bus ridership
- Bus availability
- Work orders created
- Work orders completed
- Cash available on capital projects
- Capital spending
- Sportspark membership
- Youth center attendance
- Public purpose fund grants and recipients
- RIOC Advisory registrants
- Housing units
- Affordable units
- Grount rent revenue
- Commercial rent revenue
- Index cimes
- Parking violations
- Traffic violations
- PSD calls for services
- Permits

RIOC is preparing a report that compiles this data in one place, with multi-year trends where available, that will be shared with the board and public soon.

METRICS

Required public reports are posted on RIOC's website at rioc.ny.gov at the Public Reports page under the "Public Info' menu available from the homepage.

